

GENERAL PROCUREMENT NOTICE

Country:	Romania
Project:	Revenue Administration Modernization Project (RAMP)
Abstract:	General Procurement Notice
Sector:	Tax administration
Loan Number:	8261 – RO
Project ID:	P130202

The Romanian National Agency for Fiscal Administration (NAFA) has received financing in the amount of Euro 70 Million (US\$ 91.8 Million equivalent) from the World Bank toward the cost of the Revenue Administration Modernization Project (RAMP), and it intends to apply part of the proceeds to payments for goods, non-consulting services, consultants' services and training to be procured under this project.

The development objectives of the project are: (i) to increase effectiveness and efficiency in collection of taxes and social contributions; (ii) to increase tax compliance; and (iii) to reduce the burden on taxpayers to comply.

The project components are:

Component 1 - Institutional Development: The component would support the development of a modern organization and management structure, strengthen the analytical capacity of NAFA, improve the internal control and internal public audit functions, instill a modern human resources management, institute an improved appeals process, ensure business process reengineering.

Component 2 – Increasing Operational Effectiveness and Efficiency: This component would ensure the development of a modern tax administration, by implementing advanced technological systems and processes. The component would also strengthen the effectiveness of the tax audit, anti-fraud, business intelligence, enforcement, and revenue processing functions, while developing an integrated revenue management system and upgrading NAFA's information and communications technology infrastructure.

Component 3 - Taxpayer Services and Corporate Communication: This component will develop a modern client-oriented organization, implement new taxpayer services programs and initiatives targeted to taxpayer needs and develop mechanisms for transparency and accountability, while improving the internal and external communication plan of the institution.

Component 4 - Project Coordination and Management: The Project Management Unit will coordinate the overall implementation of the project, while the Change Management Team will be responsible of managing the changes brought by the project.

Procurement of contracts financed by the World Bank will be conducted through the procedures as specified in the World Bank's [Guidelines: Procurement under IBRD Loans and IDA Credits](#) (current edition), and is open to all eligible bidders as defined in the guidelines. Consulting services will be selected in accordance with the World Bank's

Guidelines: Selection and Employment of Consultants by World Bank Borrowers (current edition).

Quality-and Cost-Based Selection is scheduled for consultants' services for: Project definition, integration and implementation; Development of NAFA's analytical capacity; Organization and management development; Development of internal control function; Policy and strategy development for human resources; Instituting an improved appeals process and review of legislation and rulings; Audit development and audit techniques improvement; Operational assistance for management of high net worth individuals; Anti-fraud and Business Intelligence development; Enforcement development; Review of high volume revenue processing operations; Develop and implement new taxpayer service concept; Design communication strategy and develop public relations skills; Annual surveys, focus-groups; Taxpayers campaigns.

Selection Based on the Consultants' Qualifications is scheduled for the following services: Trainers for Fiscal Procedural Code; Trainers for Penal Code; Trainers for Civil Code; Internal campaigns; Translation Services.

Selection of Individual Consultants is scheduled for: Procurement Adviser; IT Procurement Expert.

Least-Cost Selection is scheduled for External Audit services.

International competitive bidding (ICB) is scheduled for the following goods and non-consulting services: Hardware, software and training for primary datacenter, secondary datacenter and data warehouse; Consolidation support-network improvements; Customized-off-the-shelf Revenue Management software; Data migration.

National Competitive Bidding is scheduled for the following goods and non-consulting services: IT infrastructure technical services; E-audit tool licenses; Development of Management Information System (MIS); Development of IT system for internal audit and IT system for internal control; Customization of case management tool for legal and appeals; Logistics for Training.

Specific procurement notices for the contracts to be bid under the World Bank's procedures will be announced, as they become available, in [UN Development Business online](#) and on [the World Bank's external website](#), as well as on the NAFA portal www.anaf.ro and in newspapers and publications of wide national circulation.